



Kathleen A. Heagney

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To Whom It May Concern:

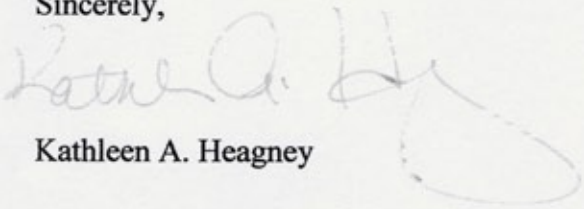
I wholeheartedly recommend Jan Stansel as a top notch resource for your pet care needs. Jan was recommended to me about 9 years ago to provide care for my new puppy, Bailey by my neighbor. She told me that Jan was great with all animals and that I could trust her to enter my home and care for my well-loved pet. That neighbor was so right and gave me the greatest gift by referring Jan to me. Bailey has been in excellent loving care ever since. I want to extend that gift to you. We are sad to lose Jan and sincerely doubt we will ever find anyone as good to care for Bailey, but the good news is that your luck has changed to excellent if you employ Jan.

I have used Jan's services to walk Bailey (a 90 lb golden retriever), for day care, and for boarding. She is able to handle all types of pet personalities, provides any necessary medication, gives my pet love and attention, keeps me informed of any changes, and offers me suggestions as appropriate.

Jan communicates well with the owners and is extremely flexible in making or changing arrangements. We were able to work out a special arrangement when I moved out of the "walking" area so she could continue to care for Bailey. It resulted in a win-win solution. I was able to drop Bailey off pick him up before and after work. It was a fabulous arrangement and it gave me the opportunity to meet Jan's husband, Ray, who is also equally good with the animals and gives them plenty of "male love and attention." They are a great couple and I know your pet will be in "pet heaven" when they're under Jan and Ray's care. I have recommended Jan to many of my neighbors and they have also been very happy with her services.

Please do not hesitate to contact me if you have any questions about Jan's pet services. You can email me or call me. Give your pet a treat, use Jan Stansel as your first pet care choice!

Sincerely,



Kathleen A. Heagney

